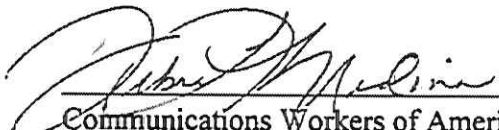


Letter or Agreement

The following is agreed to by and between Communications Workers of America Local 7777 (CWA) and Dollar Thrifty Automotive Group (DTAG), Denver International Airport, Denver, Colorado.

CWA and DTAG do hereby agree to change the classifications of 'Rental Sales Agents (RSA)' and 'Rental Sales Agent Lead' to 'Customer Care Representative (CCR)' and 'Customer Care Representative Lead (CCR Lead)'. The change in classification title does not change the duties or responsibilities of the employee.

The classifications of RSA and RSA Lead in the contract will now be changed to CCR and CCR Lead effective November 9, 2017. This change will continue through the term of the collective bargaining agreement.



Communications Workers of America
Local 7777

11/5/2018

Date



Dollar Thrifty Automotive Group

11/10/18

Date